



PRIME MINISTER
QUALITY AWARD
PAKISTAN



Application Development Workshop

CONTENTS

- Introduction
- PMQA as an integrated system
- Application preparation project
- Organisational profile
- Seven Categories of the PMQA Criteria:
 - Leadership
 - Strategic Planning
 - Customer Focus
 - Measurement, Analysis, and Knowledge Management
 - Workforce Focus
 - Process Management
 - Results
- Scoring results items
- Presenting results
- Finalising the report
- Preparing for site visit
- PMQA as an improvement tool

Duration
2-3 Days

COURSE OBJECTIVES

- Introduction to the PMQA values , criteria and scoring guidelines
- How to develop an application to the PMQA programme
- Learn about tools and techniques and their use in improving your application
- Practical class exercise sessions where progress is made on preparing you application
- Preparing your organization to receive a site visit
- How to use the PMQA programme to improve your organization

METHODOLOGY

- Presentation, Case Studies, Exercises, Group discussion, Videos

For more details please contact us:

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